

QUALITY STANDARDS CERTIFICATION

Kingsway Management Services is an Edinburgh management services and consultancy company with a diverse skill base and an international reputation.

We frequently work with large institutions like United Nations Agencies and the World Health Organisation yet also support many smaller organizations like energy specialists on Scottish Islands. Our work is across many different countries as well our local base.

Our aims are to raise standards of business by providing services to help business compete more efficiently and profitably.

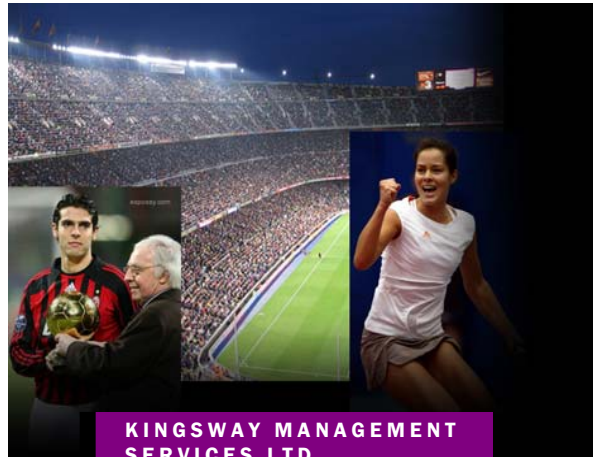


Quality Standards Certification

Quality standards make the difference at important decision times. Costs are decreased and productivity, efficiency, safety and profitability increase.

Quality Standards are objective and international. Meeting these standards promotes your business to new league where there is more to play for.

Using our quality tools and experience KMS can work with you to secure your business' future and enable to grow for the future.



KINGSWAY MANAGEMENT SERVICES LTD

Midlothian Innovation Centre
 Pentlandfield Business Park
 Roslin
 Midlothian
 Phone: 0131 445 7159
 Fax: 08701 308255
 E-mail: andrewhayes@kmsltd.com

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KINGSWAY
 MANAGEMENT
 SERVICES LTD

**INNOVATIVE
 SERVICES TO SAVE
 TIME AND MONEY**



TEL: + 4 4 0 1 3 1 4 4 5 7 1 5 9

QUALITY STANDARDS

GAP ANALYSIS

The client identifies the desired or required competencies. Current competence levels are measured against the relevant standard.

A comprehensive review of all the client's documentation in light of the relevant standard follows.

Each clause of the client's documentation is reviewed and linked to the standard.

This exposes gaps and areas that need to be strengthened in order to meet the standards requirements.

Upon completion a report is lodged with the client and placed on the secure client collaboration site. A short remote review meeting is held.

FILLING THE GAPS

All changes are recorded. Each change request is linked directly to the relevant document and gap.

Documents are then edited and displayed site. Changes are then reviewed and completed.

ADDITIONAL COMPETENCES

Where new competences are required these are defined in SOPs related to requirements of the relevant standard.

AUDIT

An Audit is carried out to assess the effectiveness of the agreed changes and acquisition of new competences. Non-conformances are recorded and necessary corrective action agreed.



CERTIFICATION OR ACCREDITATION FINDINGS

The aim is to pass the external audit with as few corrective action findings as possible. Assistance is provided to clear whatever findings are raised in a timely manner to ensure the earliest possible award.

PROJECT CLOSURE REVIEW

Achievement of all client project objectives is verified and the experience and benefits of the project reviewed.

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